

# Case Study

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## India CHIP & PIN card at KIOSK

### Project

- ✔ The project scope was to provide payment solution to accept [CHIP and PIN card at KIOSK](#) as a payment mode for services delivery

### Background/Challenges

- ✔ Lack of Payment Domain knowledge, compliance and mandatory certification needs
- ✔ Terminal application compliance requirement as per payment mandatory certifications like acquiring bank certification
- ✔ Selecting Electronic Data Capturing (EDC, CHIP and PIN acceptance device), EPP (Electronic PIN PAD) and embed into [KIOSK for end-to-end solution](#)

### Nature of Work

- ✔ Consultant on Payment domain to develop entire solution as per India [card payment ecosystem](#)
- ✔ Consultant to select bank, processor hardware EDC and EPP vendor supplier
- ✔ Terminal application development and acquirer bank certification

### Approach/Solution

- ✔ Conducted several workshop explaining the Payment ecosystem in India
- ✔ Design the KIOSK solution in compliance to PCI DSS requirement, securing cardholder data at an un-attended terminal

### Outcome & Benefits

- ✔ Consultant payment domain Cost Advantages
- ✔ India's first un-attended KIOSK terminal to accept payment card as a payment mode other than ATMs